

# Section 3

# **Operating Functions**

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### 1. Membership

#### Overview

The Membership function provides the interface between NCC and its constituents. This function is also responsible for governance issues. The main constituency served is the membership but also leads NCC's involvement with other community organizations. The primary tools used for fulfilling the mission are the publication and distribution of a newsletter, organization and execution of an annual Convention, and operation of quarterly membership meetings or events. Additionally, Membership performs the marketing efforts for the organization. Finally, and most importantly, the Membership function is NCC's direct link to the membership. Activities include correspondence and oversight of the member data base. NCC currently maintains a display for marketing purposes at the Penny Court Antique Mall in Cambridge, Ohio.

The rental fees of the Pritchard Laughlin Civic Center, used for the annual Convention, are managed by the Membership function and not allocated to other functions. This includes the Glass Show that takes place in the same facility during the convention. Additionally, the cost of Convention favors purchased is included in convention costs. Any excess favors are sold through the Merchandise sales operation.

All management of the Membership function is provided by volunteers including the Editor of the Crystal Ball and Convention director.

		Actual		More (Less)
		12/31/07	12/31/06	Cash
A.	Crystal Ball	(18,968.87)	(9,483.97)	(9,485)
B.	Convention	(397.48)	(1,569.97)	1,172
c.	General marketing	(6,727.94)	(3,010.72)	(3,717)
D.	Member services	(736.42)	(608.65)	(128)
		(26,830.71)	(14,673.31)	(12,157)

#### 2007 Results

The total costs of the function were \$12,157 more than in 2006. This increase was due to increased Crystal Ball operation costs and general marketing expenditures.

A change in the editorial leadership for the Crystal Ball took place with the February issue of the Crystal Ball. The new editor continued pursuing the drive for quality enhancements initiated by the prior editor. In spring of 2007, the Board of Directors implemented a recommendation to use a higher quality paper for production of the Crystal Ball as well as relocation of the printing function to a firm in Greenville, South Carolina. The scope of work for the new printer includes mailing of all issues. The mailing function was previously performed by volunteers. Finally, the Board approved the recommendation to publish two issues each year in color. The average cost to produce the eleven monthly issues of the Crystal Ball was approximately \$2.17 per issue delivered as compared to \$1.40 in 2006. This average cost is made up of \$1.30 for publishing and \$.87 for delivery. Total net costs associated with the Crystal Ball increased \$9,485.

The 34<sup>th</sup> Annual Convention was held June 27<sup>th</sup>, through the 30<sup>th</sup> at the Pritchard Laughlin Civic Center in Cambridge, Ohio. The net cost of the Convention was \$1,172 less than the prior year convention due to the lack of costs for convention favors in the 2007.

General marketing activities increased \$3,717 over the 2006 amount. The most significant portion of the increase was due to the change in the membership model. In prior years, the membership model was based on monthly cycling with the tasks performed by a volunteer. The model was changed in 2007 to an annual fund format with a single spring membership solicitation. The production and delivery of the solicitation were contracted to the printer of the Crystal Ball. Total costs for the solicitation were \$2,665 that included printing, materials, and postage. Additionally, the voting process for the Board of Directors was combined with the solicitation process producing a record number of votes.

The children's art show and participation in Annual Holiday parade in downtown Cambridge continued in 2007. NCC also increased our level of participation and cooperation with other economic development and tourism organizations. These activities increased the advertising component of general marketing costs \$1,154 to \$2,468.

A quarterly meeting was held at the Cambridge Country Club on November 3. The meeting included the mini flea market at the Museum in the afternoon and an evening dinner program on etchings.

### 1. Membership

### All Funds

	_	Actı	ıai			2007 Budget	
A.	Crystal Ball operations	12/31/07	12/31/06	More (Less)	Budget	More (Less)	12/31/07
	Publishing	(11,503.08)	(6,191.99)	(5,311)	(8,500)	(3,003)	(11,503)
	Delivery	(8,376.79)	(4,649.98)	(3,727)	(5,500)	(2,877)	(8,377)
	Advertising revenue	911.00	1,358.00	(447)	1,500	(589)	911
		(18,968.87)	(9,483.97)	(9,485)	(12,500)	(6,469)	(18,969)
							·
_	Convention						
В.	Convention revenue	8,866.00	8,848.00	10			
	Food			18 243			
	1	(4,783.35)	(5,025.90)				
	Facility rent	(3,760.00)	(3,502.50)	(258)			
	Favors (all current year)	0.00	(1,236.00)	1,236			
	All other expense	(720.13)	(653.57)	(67)	(4.000)	4 400	(207)
	·	(397.48)	(1,569.97)	1,172	(1,800)	1,403	(397)
C.	General marketing					•	
	Advertising	(2,468.77)	(1,314.73)	(1,154)	(1,500)	(969)	(2,469)
	Member recruitment	(2,665.11)	(15.60)	(2,650)	0	(2,665)	(2,665)
	Support of other organizations	(611.85)	(684.81)	73	(500)	(112)	(612)
	Penny Court						
	Rent	(900.00)	(900.00)	0	(900)	0	(900)
	Commissions	(82.21)	(95.58)	13	(90)	8	(82)
		(6,727.94)	(3,010.72)	(3,717)	(2,990)	(3,738)	(6,728)
D.	Member services						
	Printing	(308.14)	(509.22)	201	(800)	492	(308)
	Postage	(22.67)	(54.60)	32	(300)	277	(23)
	Relations	(98.50)	(50.00)	(49)	(400)	302	(99)
	Century Club	(114.25)	(48.75)	(66)	0	(114)	(114)
	Meetings						
	Receipts	1,364.00	1,292.00	72	0	1,364	1,364
	Expense	(1,556.86)	(1,238.08)	(319)	0	(1,557)	(1,557)
		(736.42)	(608.65)	(128)	(1,500)	764	(736)
	Total <sup>*</sup>	(26,830.71)	(14,673.31)	(12,157)	(18,790)	(8,041)	(26,831)
	ı otai_	(20,030./1)	(14,073.31)	(12,107)	(10,790)	(0,041)=	(20,001)



#### 2. Development

#### Overview

The Development function provides the main source of income for the organization. Activities that generate support are Fundraising, Events, and Merchandise.

#### 2007 Results

The Development function provided \$89,867 of net cash to NCC during 2007. This amount is \$12,202 more than 2006 results. An increase of \$16,856 was recorded in Fundraising while Events had a fairly significant decrease of \$4,541 and Merchandise with a decrease of \$114 was about the same as the prior year.

			More (Less)
	12/31/07	12/31/06	Cash
A. Fundraising	64,622.40	47,765.91	16,856
в. Events	17,152.98	21,693.77	(4,541)
c. Merchandise	8,092.06	8,205.92	(114)
	89,867.44	77,665.60	12,202

The Fundraising increase is attributable to increased member generosity through the Annual Fund (up \$9,363) and Special Gifts (up \$10,322) as well as the receipt of a grant for \$2,500. The increases were offset by a drop off in the Scottie projects (down \$5,329). The decrease in Events is primarily due to two factors. A reduction of the amount of donated glass in the Benefit Auction (down \$1,217) and a more normal Convention Auction (down \$2,699).



### A. Fundraising

#### Overview

Fundraising accounts for the majority of the Development function's income. The organization performs fundraising through four main activities; Annual Giving, Special Gifts, Projects, and Grants.

Annual Giving is commonly referred to as dues and consists of undesignated cash gifts from members. A gift to the Annual Giving program results in membership in the organization. Membership levels are tiered based on the size of the gift to the Annual Giving program. Unrestricted gifts from members are aggregated in determining the annual giving level. In general, there is no difference in benefits associated with membership levels.

The classification of <u>Special Gifts</u> represents cash gifts that are designated as to purpose or are from non-members.

<u>Projects</u> are specific periodic efforts by the organization to generate income. Projects generally consist of commissioning the production of an item for sale.

<u>Grants</u> are amounts received from corporations, foundations, or government units to be utilized for any defined purpose for which the grant applies.

#### 2007 Results

Fundraising provided \$64,622 for 2007. This was a significant increase of \$16,856 over 2006. The increase was attributable to Annual Giving and Special gifts.

	Actual		More (Less)
	12/31/07	12/31/06	Cash
A. Fundraising			
1) Annual Giving	41,168.60	31,805.75	9,363
2) Special gifts	16,947.80	6,625.55	10,322
3) Projects	4,006.00	9,334.61	(5,329)
4) Grants	2,500.00	0.00	2,500
	64,622.40	47,765.91	16,856

Annual Giving increased due to a change in the model being used. The previous model based on monthly cycling was changed to a model with a single spring membership solicitation. The solicitation process was designed by volunteers with production and delivery outsourced. An analysis of Annual Giving during 2007 is exhibited below.

			•	More (Less)
Annual Giving		12/31/07	12/31/06	Cash
Single		6,491.50	6,316.00	176
Joint		5,422.50	5,385.00	38
Patron level	28.9%	11,914.00	11,701.00	213
Century		9,155.00	5,878.00	3,277
Mardi Gras		6,444.00	3,619.00	2,825
Japonica		3,028.00	1,100.00	1,928
Benefactor level	45.1%	18,627.00	10,597.00	8,030
President's Circle	24.7%	10,107.60	9,507.75	600
Special tributes	1.3%	520.00	0.00	570
	100.0%	41,168.60	31,805.75	9,363

Noteworthy from the analysis is the distribution of giving between the Patron, Benefactor, and President's Circle levels. The Benefactor level and President's Circle represent one hundred thirty-nine households and account for 71% of all Annual Giving dollars received. Additional information is included in the Supplemental Schedules section of this Annual Report.

<u>Special Gifts</u> of \$16,947 were dramatically higher than 2006. Of the special gifts received, \$16,387 was designated to a specific purpose, \$560 was undesignated. Significant restricted gifts included \$6,600 for the museum facilities maintenance, \$5,500 for endowment, \$3,850 for the mold purchase, and the Education function had several gifts.

The next <u>Project</u> in a continuing series was undertaken during 2007. The original Cambridge Glass Company mold for the Scottie dog was pressed by the Mosser Glass Company for the project. Mosser produced125 pairs of the Scotties in a Crystal Opalescent color. Revenue of \$4,948 was realized against production costs of \$3,630. The result was a net gain from the Scottie project of \$1,318 in 2007. The results are sharply down from 2006 when a net gain of \$7,639 was realized from the 2006 Green Scottie project. That amount was realized on revenue of \$12,030 and production costs of \$4,391. In addition to the Crystal Opalescent Scotties, \$2,615 of revenue was realized from cobalt Scotties sales which were a prior year projects. There were no costs associated with these sales. Noteworthy to the Scottie project sales is a single non-member wholesale purchaser has accounted for the majority of all project sales. Members have accounted for a minority of the sales. An inventory of sixty Crystal Opalescent

### A. Fundraising (Continued)

Scotties and a small inventory of cobalt Scotties is still on hand at December 31, 2007.

			More (Less)
Scotties	12/31/07	12/31/06	Cash
	Crystal		
	Opalescent	Green	
Sales	4,948.00	12,030.50	(7,083)
Production costs	(3,630.00)	(4,390.89)	761
	1,318.00	7,639.61	(6,322)
Cobalt	2,615.00	1,370.00	1,245
Other prior colors	178.00	325.00	(147)
Acid finish - cobalt	(105.00)	0.00	(105)
	4,006.00	9,334.61	(5,329)

The Cambridge Kiwanis provided a \$2,500 Grant during 2007 to produce a booklet called the *ABC's of Glassmaking*. This booklet is used for children's tours to the museum.

### 2. Development

### All Funds

### A. Fundraising

			Act	tual			2007 Budget	
1)	Annual Giving		12/31/07	12/31/06	More (Less)	Budget	More (Less)	12/31/07
	Single		6,491.50	6,316.00	176			
	Joint		5,422.50	5,385.00	38			
	Patron level	28.9%	11,914.00	11,701.00	213	11,000	914	11,914
	_						-	
	Century		9,155.00	5,878.00	3,277			
	Mardi Gras		6,444.00	3,619.00	2,825	1		
	Japonica		3,028.00	1,100.00	1,928	}		
	Benefactor level	45.2%	18,627.00	10,597.00	8,030	12,500	6,127	18,627
							·	
	President's Circle level	24.6%	10,107.60	9,507.75	600	9,000	1,108	10,108
	Special tributes	1.3%	520.00	0.00	520	0	520	520
	11	00.0%	41,168.60	31,805.75	9,363	32,500	8,669	41,169
٠.	Gifts							
	Unrestricted		560.30	605.55	(45)	500	60	560
	Temporarily restricted		10,887.50	5,120.00	5,768	5,000	5,888	10,888
	Endowment		5,500.00	900.00	4,600	500	5,000	5,500
			16,947.80	6,625.55	10,322	6,000	10,948	16,948
							*	
31	Projects							
٠.	Scotties					<u> </u>		
	Cobalt		2,615.00	1,370.00	1,245	2,000	615	2 645
ı	Red and Moonlight		110.00	325.00	(215)	100	10	2,615 110
	Green		68.00	12,030.50	(11,963)	0	68	68
İ	Crystal Opalescent		4,948.00	0.00	4,948	8,500	(3,552)	4,948
	Sales	-	7,741.00	13,725.50	(5,985)	10,600	(3,332)_	7,741
	Gaics	-	7,741.00	10,720.00	(3,903)	10,000		7,741
	Production		(3,735.00)	(4,390.89)	656	(4,800)	1,065	(3,735)
	110000001		(0,700.00)	(4,000.00)	000	(4,000)	1,000	(0,700)
L			4,006.00	9,334.61	(5,329)	5,800	(1,794)	4,006
			-,	-,	(-,)	1 -,	( . , , 🗸 . )	.,500
4)	Grants	-	2,500.00	0.00	2,500	0	2,500	2,500
,			•		•	'	,	, 1
	Total Fund Raising	_	64,622.40	47,765.91	16,856	44,300	20,322	64,622
	•	=					•	



#### B. Events

#### Overview

The organization operates four events annually. An all Cambridge Glass Benefit Auction is held on a Saturday in late February or early March. The auction is the largest revenue producer of the events. The other three events are held during the organization's annual convention in late June. They consist of a Glass Show that takes place on Friday and Saturday of the convention weekend, the Glass Dash held on Saturday morning, and a Convention Auction held after the banquet on Saturday night. Revenues from the Glass Show and Glass Dash are consistent from year to year. The Silent Auction is more volatile depending on the items available for auction and the form of the auction. Each event is managed by a volunteer.

			More (Less)
B. Events	12/31/07	12/31/06	Cash
1) Benefit Auction	7,176.25	8,732.60	(1,556)
2) Glass Show	3,976.04	3,634.05	342
3) Glass Dash	2,387.69	3,015.12	(627)
4) Convention Auction	3,613.00	6,312.00	(2,699)
	17,152.98	21,693.77	(4,541)

#### 2007 Results

Events provided \$17,152 in 2007. This was \$4,541 less than the 2006 results primarily due to the Convention Auction that netted \$2,699 less than 2006. The Convention Auction results were still above expectations. The decrease was not unexpected as 2006 was an extraordinary year. The Benefit Auction net was down \$1,556 due to less donated glass being included in the auction. The Glass Dash operations showed weakness due to a smaller number of dealer spaces being sold.

## 2. Development

### All Funds

# в. **Events**

	_	Actı	uai			2007 Budget	
1)	Benefit Auction	12/31/07	12/31/06	More (Less)	Budget	More (Less)	12/31/07
	Gross sales	38,330.00	40,067.50	(1,738)	38,330	0	38,330
	Donated glass sold	1,575.00	2,792.00	(1,217)	1,575	0	1,575
	Consignment payments	(30,664.00)	(32,054.00)	1,390	(30,664)	0	(30,664)
	Auctioneer fee	(1,633.20)	(1,702.70)	70	(1,633)	0	(1,633)
	Gross income	7,607.80	9,102.80	(1,495)	7,608	0	7,608
	Admission fees	198.00	258.00	(60)	198	0	198
	Facility rental	(600.00)	(600.00)	0	(600)	0	(600)
	All other	(29.55)	(28.20)	(1)	0	(30)	(30)
		7,176.25	8,732.60	(1,556)	7,206	(30)	7,176
2)	Glass Show						٠
•	Exhibitor fees	4,952.50	4,037.75	915	4,350	603	4,953
	Admission fees	965.00	1,285.00	(320)	1,100	(135)	965
	Gross income	5,917.50	5,322.75	595	5,450	468	5,918
	Facility rental (inc. in convention)	0.00	0.00	0	0	0	0
	Security	(480.00)	(495.00)	15	(500)	20	(480)
	Advertising expense	(1,295.96)	(1,150.35)	(146)	(700)	(596)	(1,296)
	Other	(165.50)	(43.35)	(122)	(50)	(116)	(166)
		3,976.04	3,634.05	342	4,200	(224)	3,976
					•		
3)	Glass Dash						
	Exhibitor fees	1,440.00	2,050.00	(610)	2,050	(610)	1,440
	Admission fees	1,530.00	1,478.00	52	1,400	130	1,530
	Gross income	2,970.00	3,528.00	(558)	3,450	(480)	2,970
	Miscellaneous receipts	(79.00)	64.08	(143)	65	(144)	(79)
	All other expense	(29.55)	(103.20)	74	(100)	70	(30)
	Facility rental	(473.76)	(473.76)	0_	(475)	1	(474)
		2,387.69	3,015.12	(627)	2,940	(553)	2,387
4)	Convention Auction	3,613.00	6,312.00	(2,699)	2,500	1,113	3,613
	_						
	Total Events	17,152.98	21,693.77	(4,541)	16,846	306	17,152



### C. Merchandise

#### Overview

The organization sells merchandise through its museum gift shop, an eBay store, its newsletter, and a space at the Penny Court Antique Mall in Cambridge, Ohio. Merchandise consists of resale glass and miscellaneous other items. The majority of resale glass is original Cambridge glass sold through the museum shop. Other resale glass items are convention favors, Global glass items, shaker tops and a small assortment of other glass items. Miscellaneous merchandise includes pictures, postcards, pins, patches, pencils, and a small assortment of other items. Miscellaneous merchandise sales are relatively insignificant.

#### 2007 Results

Total merchandise sales were \$8,092 for 2007. This was nearly identical to 2006. The majority of the sales were Cambridge glass sold through the museum gift shop. Cambridge glass sales were \$6,541 for 2007. There were a very small amount of inventory purchases in 2007.

### 2. Development

### All Funds

### c. Merchandise

-	Actı	ual			2007 Budget	
1) Resale glass	12/31/07	12/31/06	More (Less)	Budget	More (Less)	12/31/07
Cambridge glass	6,541.72	6,123.95	418			
Convention favors	309.50	1,060.00	(751)			
Global	634.30	845.83	(212)			
Jadite tumblers	0.00	781.25	(781)			
Shaker tops	206.00	455.00	(249)			ļ
Other	117.00	421.70	(305)			
Mosser	70.50	126.50	(56)	•		
Boyd	60.00	126.00	(66)			
	7,939.02	9,940.23	, ,			
Inventory purchases						
Cambridge	0.00	(1,600.00)	1,600			
Other	(234.87)	(1,031.78)	797			
	7,704.15	7,308.45	396	7,500	204	7,704
						•
2) Miscellaneous						
Printed materials	33.20	193.00	(160)			
Pins and patches	65.00	101.00	(36)			
Logo tape measures	9.00	100.00	' '		·	
Cat's Meow	40.00	140.00	(91) (100)			
Logo pencils	11.46	29.97	(100)			
Miscellaneous	229.25	333.50	, ,			
Inventory purchases	0.00	0.00	(104) 0			
inventory purchases	387.91	897.47	(510)	750	(262)	200
	307.31	097.47	(310)	750	(362)	388
Total Merchandise	8,092.06	8,205.92	(114)	8,250	(158)_	8,092